



Report of Head of Scrutiny and Member Development

Report to Tenant Scrutiny Board

Date: 24th September 2014

Subject: Scrutiny Inquiry – Annual Tenancy Visits

Are specific electoral Wards affected? If relevant, name(s) of Ward(s):	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Are there implications for equality and diversity and cohesion and integration?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Is the decision eligible for Call-In?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Does the report contain confidential or exempt information? If relevant, Access to Information Procedure Rule number: Appendix number:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

Summary of main issues

1. Attached is the information requested as part of the Board's first session into Annual Tenancy Visits. (ATVs) The information reflects the terms of reference and additional information requested by the Chair and Vice Chair.
 - ATV report, including the purpose of the visits, performance in 2013 and progress since April 2014
 - Tenancy Agreement
 - Details of the Lone Worker Training given to Housing Officers
2. Additional information will be discussed at the meeting with the Chief Officer (Housing Management).
3. Session 2 of the Board's Inquiry will be held on October 16th 2014. The information required and the methods for obtaining this will be discussed following this agenda item.

Recommendations

4. Members are asked to consider and to make an assessment of and, where appropriate, make recommendations on the information provided today.